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1. DECLARATION CE OF CONFORMITY

The undersigned:

PIUSI S.p.A.
Via Pacinotti c.m. z.i. Rangavino
46029 Suzzara - Mantova - Italy

HEREBY STATES

under its own responsibility, that the equipment described below:
Description: urea and water dispensing solution
Model: PIUSI THREE25
Serial number: refer to Lot Number shown on CE plate affixed on the product.
Year of manufacture: refer to the year of production shown on the CE plate affixed on the product.

is in conformity with the legal provisions indicated in the directives:
- Low-Voltage Directive 2006/95/CE
The documentation is at the disposal of the competent authority following motivated request at PIUSI S.p.A. or following request sent to the email address: doc_tec@piusi.com

The person authorised to compile the technical file and draw up the declaration is Otto Varini as legal representative.

Suzzara, 01/01/2014

Otto Varini
legal representative
2. GENERAL WARNINGS

Warnings

To ensure operator safety and to protect the dispensing system from potential damage, workers must be fully acquainted with this instruction manual before attempting to operate the dispensing system.

Symbols used in the manual

The following symbols will be used throughout the manual to highlight safety information and precautions of particular importance:

- **WARNING**
  - This symbol indicates safe working practices for operators and/or potentially exposed persons.
- **WARNING**
  - This symbol indicates that there is risk of damage to the equipment and/or its components.
- **NOTE**
  - This symbol indicates useful information.

Manual preservation

This manual should be complete and legible throughout. It should remain available to end users and specialist installation and maintenance technicians for consultation at any time.

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3. SAFETY INSTRUCTIONS AND WARNINGS

**Mains - preliminary checks before installation**

Before installation, make sure that the electric power supply network is fitted with a suitable earth-line and complies with the regulations in force.

**WARNING**

- You must avoid any contact between the electrical power supply and the fluid that needs to be pumped.
- The device is NOT anti-explosive type.
- The device must be installed outside areas at risk of explosion.
- Do not install in areas where inflammable vapors may be present.

**Maintenance control**

Before any checks or maintenance work are carried out, switch the system’s power off by disconnecting the plug from the socket.

**Prohibitions**

**WARNING**

It is strictly forbidden to support or transport the system using a power supply cable. It is strictly forbidden to support or transport the system using a suction or outlet pipe.

4. FIRST AID RULES

**Contact with the product**

In the event of problems developing following EYE/SKIN CONTACT, INHALATION or INGESTION of the treated product, please refer to the SAFETY DATA SHEET Ad-Blue®/AUS32.

**Persons who have suffered electric shock**

Disconnect the power source, or use a dry insulator to protect yourself while you move the injured person away from any electrical conductor. Avoid touching the injured person with your bare hands until he is far away from any conductor. Immediately call for help from qualified and trained personnel. Do not operate switches with wet hands.

**NOTE**

Please refer to the safety data sheet for the product.
5. GENERAL SAFETY RULES

Essential protective equipment characteristics

Wear protective equipment according to the info below:
- suited to the operations that need to be performed;
- resistant to cleaning products.

Personal protective equipment that must be worn

Wear the following personal protective equipment during handling and installation:
- safety shoes
- protective gloves
- close-fitting clothing
- safety goggles

Use Instruction Manual

Proper Gloves

Prolonged contact with the treated product may cause skin irritation; always wear protective gloves during dispensing.

Overheating

For the proper functioning of the system, allow a 20-minute stop for every 20 minutes of dispensing.

WARNING

Never touch the electric plug or socket with wet hands. Do not switch the dispensing system on if the network connection cable or important parts of the apparatus are damaged, such as the inlet/outlet pipe, nozzle or safety devices. Replace the damaged pipe immediately. Before each use, check that the network connection cable and power plug are not damaged. Have the network connection cable replaced immediately by a qualified electrician.

WARNING

The electrical connection between the plug and socket must be kept well away from water. Unsuitable extension leads can be dangerous. In accordance with current regulations, only extension cords that are labelled for outdoor use and have a sufficient conduction path should be used outdoors. For safety reasons, we recommend that, in principle, the equipment be used only with a earth-leakage circuit breaker (max 30 mA).
6. DISPENSING SYSTEM PACKAGING

The dispensing system comes packed in a cardboard box bearing a label containing all the information relating to the equipment (model, weight, etc.).

7. PACKAGE CONTENTS/PRE-INSPECTION

To open the cardboard packaging, use a pair of scissors or a cutter, being careful not to damage the dispensing system or its components. Open the packaging and check that the following components provided as part of the equipment are available:

1. Pump assembly
2. Nozzle (available with or without meter)
3. Suction hose (short)
4. Delivery hose (long)
5. Connector
6. K24 digital meter (optional)
7. Use and maintenance handbook for PIUSI THREE25 dosing system.
Check that the data on the plate correspond to the desired specifications. In the event of any anomaly, contact the supplier immediately, indicating the nature of the defects. Do not use equipment which you suspect might not be safe.

In the event that one or more of the components described below are missing from inside the package, please contact PIUSI S.p.A. technical support.

8. PLATES POSITION

The dispensing system is equipped with decals and/or plates to provide operators with the necessary important information. Make sure that these do not deteriorate or become detached over time. The decals present are as follows:

- safety shoes
- close-fitting clothing
- protective gloves
- safety goggle

Should this situation arise, please contact our support department and arrange to have the damaged or missing plates sent back and replaced where necessary.

Consult the “user and maintenance manual”
9. MACHINE AND MANUFACTURER IDENTIFICATION

The dispensing system comes with an identification plate; this is attached to the pump and contains the following information:
- type;
- lot number / production year;
- technical data;
- use and maintenance handbook code.

![WARNING]

Before installing, always make sure the type of dispensing system is correct and suitable for the available power supply (Voltage/Frequency.)

10. TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length</td>
<td>324 mm / 12.75”</td>
</tr>
<tr>
<td>Depth</td>
<td>208 mm / 8.19”</td>
</tr>
<tr>
<td>Height</td>
<td>393 mm / 15.47”</td>
</tr>
<tr>
<td>Weight</td>
<td>15.2 kg / 33.5 lb</td>
</tr>
<tr>
<td>Operating temperature</td>
<td>-5°C/+40°C / +23°F / +104°F</td>
</tr>
</tbody>
</table>

11. INTENDED USE

**Intended use**

The dispensing system “PIUSI THREE25” was designed and built for the distribution of the product called AdBlue®/AUS32/D.E.F. or water.
**Conditions of use**

The dispensing system “PIUSI THREE25” should be used by observing the following conditions:
- max. temperature of dispensed product: +35 °C (95 °F);
- min. temperature of dispensed product: -11°C (12.2 °F);
- max. temperature of dispensed product permitted by materials: +40°C (104 °F);
- voltage variation permitted: +/- 5%;
- equivalent continuous sound pressure level at the workstation: 75 dB (A);
- make sure that the pump operates within its nominal operating parameters.

**Flammable liquids and explosive atmosphere**

The system “PIUSI THREE25” was not designed for dispensing of diesel, petrol, flammable liquids with flash point <55°C (131°F), or for operation in environments with potentially explosive atmosphere. The use in the above mentioned conditions is forbidden.

**Unintended use**

Do not operate the system for any purpose other than the purpose described within this manual; all other use is considered “IMPROPER” and will result in PIUSI S.p.A. disclaiming any responsibility for damage to property, people, animals or to the system itself.

**WARNING**

Do not keep the pump in motion with the nozzle in the closed position for more than 3 minutes.
12. TREATED PRODUCT CHARACTERISTICS

Products permitted

The “PIUSI THREE25” dispensing system was designed and built to dispense a special liquid, made from an aqueous urea solution, known as AdBlue®/AUS32/D.E.F., based on the ISO 22241. Standard PIUSI THREE25 can also be used with water.

Products not permitted

WARNING

All products not listed in the “Intended Use” and “Treated Product Characteristics” paragraphs are to be considered not permitted, improper and therefore prohibited. PIUSI S.p.A. accepts no responsibility for damage to persons or property caused by failure to comply with this requirement.
13. INSTALLATION

Foreword
The “PIUSI THREE25” dispensing system has been designed and equipped for IBC tank installation. Any different form of installation must guarantee secure fastening.

Authorised installation personnel
All installations must be carried out by authorised and competent personnel only. Authorised persons must:
· install the system in dry and well-ventilated place;
· ensure the correct installation of equipment required for the correct functioning of the pump;
· only use accessories that have been supplied with the system.

Accessories not permitted

WARNING
The use of accessories that are unsuitable and were not provided with the system is strictly prohibited. PIUSI S.p.A. accepts no responsibility for damage to persons, property or the environment caused by failure to comply with this requirement.

WARNING

· The “PIUSI THREE25” dispensing system is for professional use only.

· According to the current legislation, the “PIUSI THREE25” dispensing system must be installed in premises that are sufficiently well-lit.

· The “PIUSI THREE25” dispensing system has been specifically designed for use in a dry place. If installed outside, an adequate protective covering must be provided.
14. ASSEMBLY

Assemble as shown in the picture.

![Diagram of assembly process]

**WARNING**

BE CAREFUL!
Remove plastic caps before connecting hoses.

Long hose

Short hose
15. **INSTALLATION ONTO IBC TANKS**

Different forms of installation, i.e. without the indicated tanks, are only permitted if they are capable of guaranteeing that the dispensing system will be firmly and stably fastened.

**NOTE**

Use the **hooks** provided to firmly and stably fasten the dispensing system to the tank.

Snap on/off to connect to the tank.
16. **OPERATION AND USE**

**WARNING**

To remove any substance residue or foreign matters from the pipes, wash the system before putting it into operation. To wash the system, follow the same dispensing procedures using demineralized or deionized water and eventually rinse with AdBlue®/AUS32/D.E.F.

**Foreword**

Directions on how to start and stop operation of the system are given below:

- **During operation the motor may be hot: be careful.**
- **For the proper functioning of the system, allow a 20-minute stop for every 20 minutes of dispensing.**
- **Operation of the pump without dispensing is only admitted for periods of no longer than 3 minutes.**
- **We recommend that the pump remains switched off whenever the system is not in use.**
- **If ever the voltage is lagging, push the switch to the OFF position and return the nozzle to its rest position with its lever not activated.**

**Getting started:**

Push the empty nozzle holder
Optimized refueling time: few minutes

WARNING
for AdBlue®/AUS32/D.E.F. and WATER ONLY!

230V - 50 Hz ONLY!

12V - 24V ONLY!

ON/OFF!
17. WASHING THE DISPENSING SYSTEM

Foreword
The dispensing system requires washing in order to remove product crystallisation which may damage the plant.

Disposal
Liquids resulting from washing must be disposed of in accordance with the laws prevailing in the country of use.

WARNING
- Should any sealants be used on the suction and delivery circuit of the pump, make sure that these products are not released inside the pump.
- Foreign bodies in the suction and delivery circuit of the pump could cause malfunctioning and breakage of the pump components.
- In case of prolonged dry-running of the pump, the suction circuit may be empty and suction may become difficult. If so, fill the suction circuit with demineralised water.

WARNING
- Wear personal protective equipment (PPE) when performing the wash cycle.
- Use only demineralised water to wash the system.

NOTE
The dispensing system can be washed by sucking up demineralised water from the clean container and collecting the resulting mixture in a different disposable container.
18. LEAVING THE SYSTEM UNUSED FOR LONG PERIODS OF TIME

What to do

Whenever it is thought that the system will remain unused for at least 15 days, it must be emptied in order to prevent the product from crystallising inside. This shall be followed by a washing cycle.

19. MAINTENANCE

Safety instructions

The dispensing system was designed and built to require a minimal amount of maintenance.
Before carrying out any maintenance work, disconnect the dispensing system from any electrical and hydraulic power source.
During maintenance, the use of personal protective equipment (PPE) is compulsory.
In any case always bear in mind the following basic recommendations for a good functioning of the pump.

Authorised maintenance personnel

All maintenance must be performed by qualified personnel. *Tampering can lead to performance degradation, danger to persons and/or property and may result in the warranty being voided.*

Measures to be taken

Whenever there is risk of frost, empty the circuit and the pump, taking care to place the pump in an environment where the temperature is no lower than 0°C / 32°F.
Check that the labels and plates found on the dispensing system do not deteriorate or become detached over time.

**ONCE A WEEK:**
· check that the pipe connections are not loose to prevent any leaks;
· check and keep the filter installed on the suction line clean.

**ONCE A MONTH:**
· check the pump body and keep it clean and free of any impurities;
· check that the electrical supply cables are in good condition.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Corrective action</th>
</tr>
</thead>
<tbody>
<tr>
<td>The motor is not turning</td>
<td>Lack of electric power</td>
<td>Check the electrical connections and the safety systems</td>
</tr>
<tr>
<td></td>
<td>Rotor jammed</td>
<td>Check for possible damage or obstruction of the rotating components</td>
</tr>
<tr>
<td></td>
<td>Motor problems</td>
<td>Contact the Service Department</td>
</tr>
<tr>
<td>The motor turns slowly when starting</td>
<td>Low voltage in the electric power line</td>
<td>Bring the voltage back within the anticipated limits</td>
</tr>
<tr>
<td>Low or no flow rate</td>
<td>Low level in the suction tank</td>
<td>Refill the tank</td>
</tr>
<tr>
<td></td>
<td>Foot valve blocked</td>
<td>Clean and/or replace the valve</td>
</tr>
<tr>
<td></td>
<td>Filter clogged</td>
<td>Clean the filter or replace the cartridge</td>
</tr>
<tr>
<td></td>
<td>Excessive suction pressure</td>
<td>Lower the pump with respect to the level of the tank or increase the cross-section of the tubing</td>
</tr>
<tr>
<td></td>
<td>High loss of head in the delivery circuit (working with the by-pass open)</td>
<td>Use shorter tubing or of greater diameter</td>
</tr>
<tr>
<td></td>
<td>By-pass valve blocked</td>
<td>Contact the Service Department</td>
</tr>
<tr>
<td></td>
<td>Air entering the pump or the suction tubing</td>
<td>Check the seals of the connections</td>
</tr>
<tr>
<td></td>
<td>A narrowing in the suction tubing</td>
<td>Use tubing suitable for working under suction pressure</td>
</tr>
<tr>
<td></td>
<td>Low rotation speed</td>
<td>Check the voltage at the pump. Adjust the voltage and/or use cables of greater cross-section</td>
</tr>
<tr>
<td></td>
<td>The suction tubing is resting on the bottom of the tank</td>
<td>Modify tubing properly</td>
</tr>
<tr>
<td></td>
<td>Freezing of the pump or motor</td>
<td>Thaw the pump and check for damage. Starting a frozen pump can cause damage to the motor and to the pump itself</td>
</tr>
<tr>
<td></td>
<td>Leaks in the pump outlet pipe</td>
<td>Check the seal at the pipe’s connections and inspect the pipe for possible damage</td>
</tr>
<tr>
<td>Increased pump noise</td>
<td>Cavitation occurring</td>
<td>Reduce suction pressure</td>
</tr>
<tr>
<td></td>
<td>Irregular functioning of the by-pass</td>
<td>Dispense until the air is purged from the by-pass system</td>
</tr>
<tr>
<td></td>
<td>Presence of air in the liquid to be pumped</td>
<td>Verify the suction connections</td>
</tr>
<tr>
<td>Leakage from the pump body</td>
<td>Pump damage</td>
<td>Contact the Service Department</td>
</tr>
</tbody>
</table>
21. DEMOLITION AND DISPOSAL

| Foreword | If the system needs to be disposed, the parts which make it up must be delivered to companies that are specialized in the recycling and disposal of industrial waste and, in particular: DISPOSAL OF OTHER PARTS: other components, such as pipes, rubber gaskets, plastic parts and wires, must be disposed of by companies specialising in the disposal of industrial waste. |
| Disposing of packing materials | The packaging consists of biodegradable cardboard which can be delivered to companies for normal recycling of cellulose. |
| Metal parts disposal | Metal parts, whether paint-finished or in stainless steel, can be consigned to scrap metal collectors. |
| Disposal of electric and electronic components | These must be disposed of by companies that specialize in the disposal of electronic components, in accordance with the indications of directive 2002/96/EC (see text of directive below). |
| Information regarding the environment for clients residing within the European Union | European Directive 2002/96/EC requires that all equipment marked with this symbol on the product and/or packaging not be disposed of together with non-differentiated urban waste. The symbol indicates that this product must not be disposed of together with normal household waste. It is the responsibility of the owner to dispose of these products as well as other electric or electronic equipment by means of the specific refuse collection structures indicated by the government or the local governing authorities. |
| Miscellaneous parts disposal | Other components, such as pipes, rubber gaskets, plastic parts and wires, must be disposed of by companies specialising in the disposal of industrial waste. |